



# Water Billing Investigation Form

## Account Information

Requested By:		Tenant <input type="checkbox"/> Owner <input type="checkbox"/>	Requested Date:
Name of Account Holder:			
Service Address:			
Utility Account No:	Phone Number:	# of Occupants in Home:	Current Meter Type: <input type="checkbox"/> AMI <input type="checkbox"/> Read <input type="checkbox"/> Unknown
Billing inquiry type: <input type="checkbox"/> High Water Bill (High consumption) <input type="checkbox"/> Water Meter Accuracy <input type="checkbox"/> Water Arrears <input type="checkbox"/> Other <input type="checkbox"/> Inaccurate Estimated Bill			
If other or if you want to provide further information, please specify:			

## Current Meter Information

Current Meter Reading:	Reading Date:
Meter Serial #:	
Meter Unit of Measure: <input type="checkbox"/> Cubic Meter <input type="checkbox"/> Cubic Feet <input type="checkbox"/> Unknown	
Please describe concerns and any additional comments:	
Please include photos to support concern:	
Photo #1:	Photo #2:
Photo #3:	Photo #4:



# Water Billing Investigation Form

**Contact Information:**

<b>Telephone Number:</b>
<b>E-mail Address:</b>

Once received, your inquiry will be tracked and forwarded to the appropriate party for investigation. Staff will respond with your tracking number for future inquiry within ten (10) business days. Please complete and email this form to [water@newmarket.ca](mailto:water@newmarket.ca).


[Click here to email this form to water@newmarket.ca](mailto:water@newmarket.ca)